



EXCHANGE AFFIDAVIT FORM

RMA Number: _____

Date Issued: _____

Reason for Exchange Request:

Shipping Damage

Fitment

Quality

Other

Please describe the issue:

Required for Fitment Exchanges:

Please provide the following information pertaining to the Accredited Professional Installer where the attempted installation took place.

Company: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Email: _____

Attempted Installation Date: _____

Technician Name: _____

Technician Signature: _____

By signing, you are affirming that installation was attempted on the date claimed and that all information on this form is true and accurate.

Required Photo Documentation:

Please email the following photo documentation to customerservice@modecarbon.com with your RMA number as the subject line. Exchange requests missing the required photo documentation will be automatically denied.

- **Fitment:** For exchange requests pertaining to fitment, photos documenting the attempted installation with the item in its proper corresponding positioning on the vehicle are strictly required. Be sure to provide any relevant photos that illustrate the fitment issue you are experiencing in full detail.
- **Shipping Damage:** For exchange requests pertaining to shipping damage, be sure to provide photos of the shipping label, any damage to the outside of the box, photos of the inner packaging materials used, and photos of the damage to the item(s). All of these photos are required in order to process an insurance claim with the shipping carrier.
- **Quality:** For exchange requests pertaining to quality, be sure to provide close-up photos of the quality defect as well as photos from distance illustrating where the defect occurs on the item.

I hereby certify that the information above is true and accurate.

Customer Signature: _____ Date: _____